

Formatting Transaction Notes / Emails

SUMMARY

The message field of Paperless Pipeline's transaction notes and emails allow you to use certain elements called Markdown that give you control over how your message is formatted.

Markdown allows you to write text in a natural way that will be converted into HTML formatted text. This article describes the Markdown elements that Pipeline supports.

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Formatting Options

Format Type	What you Type	What Gets Displayed in the Note/Email
Header 1	#Header 1#	Header 1
Header 2	##Header 2##	Header 2
Header 3	###Header 3###	Header 3
Unordered List	* Item 1 * Item 2	• Item 1 • Item 2
Ordered List	1. Item 1 1. Item 2	1. Item 1 2. Item 2
Hyperlink	Any URL (like http://www.google.com) will be automatically converted into a clickable link.	Any URL (like http://www.google.com/) will be automatically converted into a clickable link.
Formatted Link	[Google](https://www.google.com/)	Google

Bold	**This text will be bold** _This will also be bold_	This text will be bold This will also be bold
Italic	<i>*This text will be italic*</i> <i>_This will also be italic_</i>	<i>This text will be italic</i> <i>This will also be italic</i>

Examples

An ordinarily formatted text email will behave as expected.

Plain Text Message Entered

Dear Sam,

Please send the docs over right away.

We look forward to your reply.

Thanks

Jesse

jesse@example.com

This message will appear essentially as you typed it.

Result

Dear Sam,

Please send the docs over right away.

We look forward to your reply.

Thanks

Jesse

jesse@example.com

Markdown Example Message Entered

Dear Sam,

Please visit [our website](http://example.com) to upload the following:

- signed contract
- appraisal letter

Only **then** can we continue with the transaction.

Result

Dear Sam,

Please visit [our website](#) to upload the following:

- signed contract
- appraisal letter

Only *then* can we continue with the transaction.